

Brettin Parkin

Brettin.dev

Lethbridge, AB

bparkin.08@gmail.com

1(403)394-5397

Work Experience

Customer Service Representative

Line One - Lethbridge, AB

October 2022 to October 2023

- Worked remotely to assist customers for Wheel Trans Toronto for their travel needs.
- Designated trips for customers on life sustaining treatment.
- Provided excellent customer service to customers with cognitive issues, speech impediments, language barriers
- Skilled using job specific computer programs.
- Provided personal equipment and office space.
- Provided Technical support for customers to assist with their self booking process.
- Maintained communication with coworkers and supervisors during work.

Key Holder

TRIDENT AUTO WASH - Okotoks, AB

March 2019 to January 2020

- Responsible to operate a carwash location independently.
- Responsible for cash and products on site.
- Delivered excellent customer service.
- Kept the premise clean.
- Responsible to monitor all mechanical equipment and computer systems.

PT ORDER FULFILMENT/ E-COM Lethbridge

SPORT CHEK, FGL SPORTS

September 2018 to March 2019

- Responsible for fulfilling online orders in a timely manner.
- Was responsible to keep the system organized
- Worked hard to help establish and lead the new E-com department with little guidance and kept it successful.
- Answered customer inquiry.

Education

COMPUTER INFORMATION TECHNOLOGY Lethbridge

LETHBRIDGE COLLEGE

September 2021 to December 2022

HIGH SCHOOL DIPLOMA

F.P. WALSH HIGH SCHOOL

2012 to 2012

Skills

- PROGRAMMING LANGUAGES c++, HTML/css, Java
TOOLS / PLATFORMS Unreal Engine 5

R e f e r e n c e s

Amy Dramnitzke, Line One Supervisor
adramnitzke@lineone.ca

Timothy Frantz, Professor Lethbridge College
timothy.frantz@lethbridgecollege.ca

Kelly Thorsen, Superintendent Paradise Canyon Golf course
(403) 381-6667